Hotel and Resort Operations, AS

AS Hotel and Resort Operations Program Learning Outcomes

At the successful completion of this program, students will be able to:

1. Apply key principles and evaluate the effectiveness of food and beverage operations in the hospitality business environment.
2. Demonstrate competence in the communication skills necessary for hospitality and tourism management.
3. Demonstrate professional behavior and competencies in customer service and interact effectively with people from diverse backgrounds and cultures.
4. Formulate business decisions based on data and best practices in hospitality and tourism management.
5. Analyze and solve problems in a hospitality business environment using appropriate tools and technology.